



Supporting businesses and those who work on Stakehill Estate

Stakehill BID Business Profile

Stakehill BID recognises that now more than ever it is important to stay in touch with businesses in Stakehill. Please get in touch tell us about you, your experience and key thoughts during the current issues we are facing.

Questions	Answers
<i>What is your name and your business?</i>	Howard Tenens Logistics Limited
<i>What does your business do?</i>	<p>Howard Tenens Logistics Ltd is a quality focused, independent family business delivering mutual value through great people, collaboration and technology.</p> <p>Our proactive, flexible way of working ensures we're focused on the unique business challenges of every customer, providing innovative and tailored solutions that look far beyond today to deliver long-term efficiency and effectiveness.</p> <p>With over 65 years of experience in logistics we also understand what it takes to form a successful partnership. It takes listening, it takes understanding and it takes trust. It's only by providing all three that we're able to deliver the peace of mind you desire, the results you demand and exceptional service, without exception.</p> <p>We pride ourselves on being easy to work with, a fact that's backed up by the many long-term relationships we have with our clients in almost every sector, from retail and FMCG to automotive and packaging. Our approach is unapologetically simple too. By favouring transparency over bureaucracy and open communication over closed doors we're able to quickly identify the unique needs and priorities of every client, providing them with a customised logistics solution.</p>
<i>Where are you located in Stakehill?</i>	Unit 30 Stakehill Industrial Estate Middleton Manchester M24 2RW
<i>How has COVID-19 affected your business?</i>	We are focused in our approach towards health, safety and compliance in the workplace by strictly adhering to Government guidelines, regularly reviewing our internal processes and procedures, ensuring we listen to any concerns or recommendations from our colleagues and customer base to assess



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	<p>and practically apply whilst constantly reviewing/developing increased risk assessments and 'tool box talks' to ensure best practice. These measures, for example, include furlough/de-furlough, home working, social distancing and the mental health of everyone we are connected to. This is of course in addition to constantly assessing all future implications relating to COVID-19 whilst progressing towards a 'new-world' which we are beginning to witness across a number of sites.</p>
<p><i>How will your business operate post COVID-19 crisis?</i></p>	<p>In summary, our business remains in a strong position with specific areas negatively impacted due to the implications of COVID-19 underpinned thanks to the actions, performance and support of our colleagues, customer base and suppliers. In what has been a challenging time for us all we have remained agile and dynamic, whilst ensuring our stakeholders remain fully engaged.</p>
<p><i>What advice would you give to the other businesses in Stakehill to adapt the post COVID-19 crisis?</i></p>	<p>Ensure high levels of communications to all employees.</p>